Academic Eligibility

A student in Good Academic Standing has met the following requirements: A 2.000 cumulative UNC-Chapel Hill grade-point average and the following number of academic semester credit hours passed:

- 9 academic hours to enter a second semester
- 24 academic hours to enter a third semester (30 hours is recommended)
- 36 academic hours to enter a fourth semester
- 51 academic hours to enter a fifth semester (60 hours is recommended)
- 63 academic hours to enter a sixth semester
- 78 academic hours to enter a seventh semester (90 is recommended)
- 93 academic hours to enter an eighth semester
- Special permission of the dean to enter a ninth semester

WHERE CAN I GO TO...

... improve my writing skills?
The Writing Center, SASB, page 7
www.unc.edu/depts/wcweb

... improve my study skills?
The Learning Center, SASB, page 7
www.learningcenter.unc.edu

... discuss General Education Requirements?
Academic Advising, Steele Building, page 2
www.advising.unc.edu

... talk about personal issues?
Counseling & Wellness Services, page 8
James A. Taylor Building
www.campushealth.unc.edu

... if I have LD or ADHD or wonder if I do?
The Learning Center, SASB, page 6
www.learningcenter.unc.edu

... to discuss my financial aid?
Scholarships & Student Aid, Pettigrew Hall, page 11
www.studentaid.unc.edu

... if I get sick on campus?
Campus Health Services, James A. Taylor Building,
www.campushealth.unc.edu, page 4

... if I have a housing or roommate concern?
Housing & Residential Education, SASB, page 9
www.housing.unc.edu

What is academic ineligibility?
If you have questions about academic eligibility or academic probation, talk to an academic advisor and visit www.studentsuccess.unc.edu

What do I do if I am on academic probation?
If you have questions about academic eligibility or academic probation, talk to an academic advisor and visit www.studentsuccess.unc.edu
Academic Advising has always guided me when planning my course load each semester so I am always on track with my Major.

— Ashley Hoff, Biology Major

**Academic Advising Program**

Steele Building • 919-966-5116
http://advising.unc.edu/

Assists students with all aspects of their academic planning while providing a foundation for appropriate academic decisions throughout their undergraduate studies.

**Accessibility Resources and Service**

(Formally Disability Services)
Student Academic Services Building (SASB) • 919-962-8300
http://disabilityservices.unc.edu
disabilityservices@unc.edu

To be eligible for services, students must provide medical documentation that provides information about a substantial limitation to one or more major life activities, specifically as it applies to meeting the demands of University life, in and/or out of the classroom.

**Advising for Students Considering Graduate School**

3003 Steele Building • 919-843-8838 • pgeap@unc.edu
http://preprofessionaladvising.unc.edu/pre-graduate/

This resource is offered to Carolina undergraduate students through the Pre-Graduate Education Advising Program. The Pre-Graduate Education Advising Program advises undergraduate students considering a graduate degree in various disciplines (sciences, arts and humanities, social sciences, and professional arenas). Our advisors help clarify the differences in gaining and utilizing a doctorate vs. a master’s degree and the opportunities a terminal degree may offer. The program is primarily responsible for helping students considering graduate school understand what their next steps are in researching and applying to graduate programs, so that they can move forward independently and effectively.
The services at UNC-Chapel Hill have helped me immensely... The Writing Center helped me develop ideas and helped me to correct mistakes in my papers.

— James Stewart, Member of the Carolina Firsts Student Organization

**Biology Peer Tutorial Center**

http://www.bio.unc.edu/Undergraduate/

Free tutoring for BIOL 201, 202, 205, and 252. The center’s schedule can be found on the Biology department website. To provide your comments and/or to get more information, please contact Dr. Gidi Shemer, the Biology Departmental Advisor at bishemer@email.unc.edu.

**Biology Peer Tutorial Center**

http://www.bio.unc.edu/Undergraduate/

Free tutoring for BIOL 201, 202, 205, and 252. The center’s schedule can be found on the Biology department website. To provide your comments and/or to get more information, please contact Dr. Gidi Shemer, the Biology Departmental Advisor at bishemer@email.unc.edu.

**Bounce Back**

This program is designed to help students on academic probation return to good academic standing. Students meet in a group setting on a weekly basis to strengthen academic skills and become more resilient in the face of scholastic and personal stress. For information, email schmitzs@email.unc.edu.

**Campus Health Services (CHS)**

James A. Taylor Building
919-966-2281
http://campushealth.unc.edu

Offers quality medical care to the UNC student community at a very low cost. CHS offers wellness and preventative care, care for injury, acute or chronic medical conditions, consultation, and medical testing.

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**Campus Recreation**

Student Recreation Center
www.campusrec.unc.edu

Campus Recreation seeks to provide a healthy, safe, and inclusive recreation environment where the University community can be active, work, learn, and develop skills to succeed at Carolina and beyond.

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**Campus Y**

YMCA Building • 919-962-2333
http://campus-y.unc.edu/ • CampusY@unc.edu

Since its establishment in 1860, the Campus Y has been one of the largest and most vibrant student organizations at UNC-CH. The Y is the center for social justice, activism, and service at UNC-CH, providing a home for 32 student-led committees dedicated to public health, human rights, youth development, environmental advocacy, education, poverty alleviation, immigration and more. Over the past two decades, the Campus Y has seen a significant rise in its international outreach, along with an increased emphasis on entrepreneurial and sustainable strategies for community empowerment. Today, the Y houses UNC’s Social Innovation Incubator and the Bonner Leaders Program, a dynamic leadership development program for students with an interest in service and civic engagement. More information can be found at campus-y.unc.edu.
Carolina Center for Public Service

3514 Carolina Union • www.unc.edu/ccps/

The Carolina Center for Public Service strengthens the University’s public service commitment by promoting engaged scholarship and service that are responsive to the concerns of the state, the nation and the world. Through a variety of student initiatives like the APPLES Service-Learning program and the Buckley Public Service Scholars program, students are given a framework to explore service opportunities, learn new skills, link their academic experience to making a difference in the community and connect to other students who care about similar issues.

– Alternative Breaks
– Service-Learning Initiative
– Robert E. Bryan Social Innovation
– Service-Learning Internships Fellowships
– SMART Mentoring
– Service-Learning Courses

This type of involvement (The Buckley Public Service Scholars program) allows you to identify the things you really enjoy and truly make a difference.

– Jeffrey Veale Jr.

APPLES Service-Learning program

3514 Carolina Union
919-962-0902
apples@unc.edu

Builds sustainable, service-learning partnerships among students, faculty and communities in North Carolina and beyond. APPLES offers a variety of programs including:

– Alternative Breaks
– Service-Learning Initiative
– Robert E. Bryan Social Innovation
– Service-Learning Internships Fellowships
– SMART Mentoring
– Service-Learning Courses

Buckley Public Service Scholars program

3514 Carolina Union • 919-962-0902
service_scholars@unc.edu

Supports and strengthens Carolina students’ commitment to service and guides them through training and course work that make their service more effective. Participants broaden their concept of public service and engagement through:

– Meaningful service with community organizations
– Skills Trainings
– North Carolina Outward Bound scholarships
– Philanthropy as a Tool for Social Change course in public health
– Service-Learning Courses
Carolina Leadership Development
Carolina Union • 919-962-7724
lead@email.unc.edu • http://leadership.unc.edu
Offers a variety of services and programs including peer mentoring and leadership development programs for everyone interested in leadership at the University.

Carolina Women’s Center
215 W. Cameron Ave. • 919-962-8305
http://womenscenter.unc.edu
The Carolina Women’s Center pursues gender equity at Carolina on behalf of faculty, staff, postdoctoral scholars and students. Through education, advocacy, and interdisciplinary research, we build bridges and enhance the intellectual life and public engagement mission of the university. The CWC focuses on five gender equity issues: family advocacy; violence prevention; combating human trafficking; closing gender gaps; and gender, difference and diversity.

Student Accounts and University Receivables
cashier@unc.edu
Student Academic Services Building (SASB)

The Center for Student Success and Academic Counseling (CSSAC)
Student Academic Services Building (SASB) • http://cssac.unc.edu/
Offers academic counseling and personal support for all UNC students. Through its various units the Center promotes excellence, diversity, confidence, and leadership by teaching skills and strategies for success.

• Academic Success Program for Students with LD/ADHD
Student Academic Services Building, (SASB), Suite 2109
919-962-7227
www.unc.edu/asp
Provides coaching and academic counseling – both individually and in groups – to students with LD/ADHD. Consults with students about how to get evaluated for possible LD/ADHD diagnosis. Students are welcomed and encouraged to use our services whether or not they are registered with or receive accommodations from Department of Disabilities Services.

I thought my struggles with ADHD were over before I transferred into Carolina. Fortunately, when I realized that I experienced more difficulty than the average student, the Learning Center provided me academic resources that have helped me achieve at the level I believed I was capable of all along.
— Rachel Reyes, Psychology Major
There are many resources on campus that have helped me along the way, including Career Services, the Writing Center and the Math Help Center.

— Kelsey Thomas, Business Major

**The Learning Center**
Student Academic Services Building, (SASB), lower level
919-962-3782
http://learningcenter.unc.edu
The Learning Center helps students learn more efficiently and perform better in their course work. Services include:
- Academic Counseling
- Reading Program
- Tutoring in Math and Science
- Peer Tutoring
- Supplemental Instruction
- TestPrep for GRE, GMAT, LSAT, MCAT
- Workshops

**The Writing Center**
Student Academic Services Building (SASB), lower level
919-962-7710
http://writingcenter.unc.edu
The center offers both 45-minute face-to-face sessions and an online tutoring system that allows you to submit writing and receive feedback via the web.

**Chemistry Tutorial**
Kenan Labs C-143
Open: Mon/Weds 1-7 pm
Tues/Thurs 1-8 pm
Friday 1-5 pm
Assistance in Chemistry courses 101, 102, 241, 261, and 262. For more information, please contact Dr. Todd Austell, Coordinator, 919-962-9429, tlaustell2011@unc.edu.

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**Academic Support Program for Student Athletes**
Loudermilk Center For Excellence
344 Ridge Road
CB 3107
919-962-9534
Provides academic counseling, a first year transition program, proactive monitoring, study skills development workshops, a tutoring program, and career counseling services.

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Student Academic Services Building (SASB), lower level
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Dean of Students
Students Academics Services Building (SASB) Suite 1106
919-966-4042 • http://deanofstudents.unc.edu
dos@unc.edu

The Office of the Dean of Students is driven by a strong desire to help all students achieve success. Our staff educates the entire University community, including faculty and staff, about relevant campus policies and responds to your needs through personal attention and advocacy. We support students through individual services, innovative programs, co-curricular opportunities and policy oversight and development. If we can ever assist you in maximizing your Carolina experience, please come see us in the Office of the Dean of Students.

Counseling and Wellness Services
James A. Taylor Building
http://campushealth.unc.edu/cws
Counseling services include therapy, crisis intervention and medication evaluation/management. Wellness services include programs for fitness, nutrition, alcohol and substance use, stress management and sexual behavior. Individuals seeking first time counseling appointments, should walk-in 9:00 a.m.-3:30 p.m., Monday–Friday. For a Wellness appointment, call 919-966-3658. For a psychological crisis, call or walk-in right away and speak to a CWS therapist for same day intervention. After hours, weekends, or holidays, call 919-966-2281.

Dining Services
www.dining.unc.edu

Diversity and Multicultural Affairs
South Building • 919-962-6962
www.unc.edu/diversity

This department offers students opportunities to get involved in campus initiatives supporting diversity. Its mission is to build and sustain an inclusive campus community that values and respects all members of the University community.

Faculty Office Hours
All professors hold office hours for students. If you have any questions about a course, visit the course professor during his or her office hours.

First Generation College Students
www.firstgeneration.unc.edu

Nearly 20% of Carolina undergraduates are First Generation College Students (FGCS). FGCS are students that come to Carolina from a family in which neither parent has a 4 year undergraduate degree. The Carolina Firsts Student Organization represents and connects these students. To join the organization or for more information on opportunities for FGCS, visit www.firstgeneration.unc.edu

Honors Carolina
Graham Memorial
www.honorscarolina.unc.edu

Students in the Honors Program enjoy specially-designed courses, research opportunities, field trips, discussion groups and dinners.
Housing and Residential Education

Student Academic Services Building (SASB) North • 919-962-5401
http://housing.unc.edu
housing@unc.edu

The Department of Housing and Residential Education works to create an inclusive on-campus housing environment that promotes personal development, citizenship, involvement, and leadership. Specifically, our residential communities enhance student learning and academic engagement through living and learning programs, Scholar in Residence, and Meals with Heels, a faculty/student shared dining experience.

Information Technology Services

919-962-HELP • www.its.unc.edu

The ITS Response Center (ITRC) provides technical support to the UNC computing community 24 hours a day via 919-962-HELP or through the Online Help Request form linked from http://help.unc.edu. For walk-in support, you can visit one of our locations in either the lower level of the R.B. House Undergraduate Library (next to the Pit) or the first floor of the Student & Academic Services Building – South.

International Student and Scholar Services

FedEx Global Education Center
Room 2004 • 919-962-5661
http://oisss.unc.edu
oisss@unc.edu

Serves as the principal administrative, programming, and advising office for approximately 3,000 international students, faculty, and academic staff at UNC-Chapel Hill.

Spending time with my Resident Advisors as an on-campus resident always made me feel like I was more at home; especially in my transition from high school to college.
— Christina Fluet, President of the Residence Hall Association

The ITS Service has been a huge help! They are located in the center of campus so it’s always really convenient to swing by with any computer questions I have.
— Lauren McGaha, Resident Advisor
Meals with Heels
Avery Residence Hall
http://housing.unc.edu/residence-life/mealswithheels
Meals with Heels is a student-initiated program that invites faculty and residents of campus housing to get together for a free meal at a campus dining location of their choice. The intent is to facilitate casual conversations between faculty and students that build relationships and ultimately lead to student academic success.

Johnston Center for Undergraduate Excellence
Graham Memorial
919-966-5110 • jcue@unc.edu
Information on undergraduate research and the honors program is available at the Johnston Center as well as enriching arts and cultural activities. The Center also has one of the best lounges on campus for studying and getting a cup of coffee!

The Lesbian, Gay, Bisexual, Transgender, & Queer Center (LGBTQ)
Student Academic Services Building (SASB), Suite 3226 • 919-843-5376
http://lgbtq.unc.edu
lgbtq@unc.edu
Works to foster a safe inclusive environment for UNC-Chapel Hill students of all sexualities, gender identities and gender expressions.

Math Help Center
Phillips 224
http://math.unc.edu/for-undergrads/help-center/
Assists students seeking additional help in Math 110 through Math 233. Tutors work one-on-one or in small groups.

Meals with Heels
Avery Residence Hall
http://housing.unc.edu/residence-life/mealswithheels
Meals with Heels is a student-initiated program that invites faculty and residents of campus housing to get together for a free meal at a campus dining location of their choice. The intent is to facilitate casual conversations between faculty and students that build relationships and ultimately lead to student academic success.
Navigating the Research University, EDUC 130, 1 credit
This course is offered every summer. The course provides students with knowledge to succeed at a research university. This course is open to all undergraduates who would like to enhance their academic experience at the University. In particular, undeclared students and transfer students may find this course especially helpful. In the course, students consider what it means to have a liberal arts education and learn about motivation, resiliency, and self-advocacy. Students reflect on their current work toward academic success and their path to graduation.

New Student & Carolina Parent Programs
Student Academic Services Building (SASB) South, Suite 3318 • www.nscpp.unc.edu • 919-962-8304
Provides new undergraduate students the information and activities needed to transition smoothly to the University, and to promote an on-going relationship between the parents/families of all Carolina students and the University.

OneCard Office
UNC Student Stores
www.onecard.unc.edu

Public Safety
Public Safety Building • 285 Manning Drive
www.dps.unc.edu

Registrar
Student Academic Services Building (SASB)
www.regweb.unc.edu

Scholarships and Student Aid
300 Pettigrew Hall
919-962-839
www.studentaid.unc.edu
aidinfo@unc.edu
This office can help you with questions regarding the FAFSA, your aid package, scholarships, Carolina Covenant Program and more.
Tarheel Transfers (THT) gave me the support I was looking for when I first set foot on this campus. I don’t think my transition into the Carolina Way would’ve been half as smooth as it has been, if it wasn’t for THT!
— Divesh A. Gidwani, President Tarheel Transfers

Student Emergency Fund
Through the Student Emergency Fund, the Division of Student Affairs assists Carolina students by providing immediate financial support when they need assistance with unexpected emergency expenses surrounding situations such as accidents, illness, death of a family member, fire damage or need for temporary housing. Applications are available on the Dean of Students website.

Student Legal Services
Carolina Union
Suite 3407

Study Abroad
FedEx Global Education Center
919-962-7002
www.studyabroad.unc.edu
The Study Abroad Office is available to help students find dynamic, engaging and affordable study abroad opportunities.

Sustainability Office
Giles Horney Building
919-843-7284
www.sustainability.unc.edu
This office works cooperatively with other offices, departments, and organizations across campus to advance the triple bottom line of ecological integrity, economic prosperity and social equity. Online resources, a lending library, and a news/events listserv are available to students interested in creating a more sustainable campus community.

Transfer Student Programs
Transfer Orientation, the Tar Heel Transfers Student Organization, the T-Links (Transfer Peer Mentoring program), and Tau Sigma, the transfer student honor society, are available through New Student & Carolina Parent Programs, SASB South, Suite 3318, http://nscpp.unc.edu/. Transfer United is a residential living-learning community for transfer students. For more information, visit the housing website http://housing.unc.edu/.
The Junior Transfer Seminar
IDST 301, 3 credits

This course is offered every fall. The course was designed to help junior transfer students make a successful transition to the University. All students who register for this course are junior transfer students. The course gives new transfer students the opportunity to work closely with an instructor in a small-class environment and to meet other transfer students. The course may be used to fulfill social science and experiential general education credits.

University Career Services
Hanes Hall
919-962-6507
www.careers.unc.edu

Works with students individually and in group settings to help them clarify their values, interests and skills in order to make decisions about majors and careers.

Undergraduate Research
Graham Memorial
www.unc.edu/depts/our

By engaging in undergraduate research, you will learn to apply what you already know to new issues that interest you, and have the opportunity to influence others. Carolina Covenant Program and more.

My research experience was amazing!
— Emily Joy Rothchild
Undergraduate Researcher

It brought a new perspective to my work in the classroom and opened the door to further educational and professional experiences.
— Dylan Trettin
Undergraduate Researcher

Veteran Students

The military veterans receiving their education at the University of North Carolina at Chapel Hill are a vital component of our campus community. We recognize their sacrifices and value their life experiences as they enhance the diversity of our student body. Visit http://deanofstudents.unc.edu/vets to learn more. This site is designed to help veterans and others receiving US military benefits to make a successful transition into the Carolina community.
# Helpful Resources

**Navigating University Resources**

This Index will help you navigate the many resources available at Carolina!

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